

This large bank, while in the early stages of a cloud migration project, began searching for an alternative for its IT operations application monitoring needs. Having used Splunk on-prem for years, the team considered Splunk Cloud, but the combination of its price and the bank's dissatisfaction with Splunk's past performance drove them to look elsewhere.

A key to the bank's successful migration would be the ability of the solution to ingest multiple data types, from on-premises as well as cloud applications, since the transformation was expected to take several years and the team envisioned some applications never migrating to the cloud.

WANTED: A SOLUTION TO HANDLE DIVERSE DATA TYPES AND PROVIDE AN EASY-TO-USE ANALYST INTERFACE

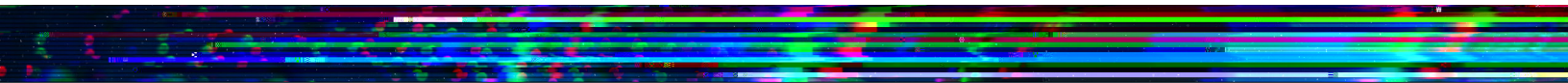
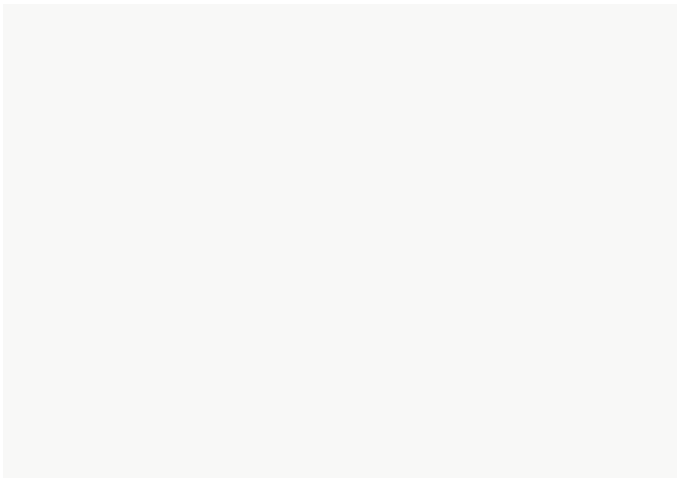
A large, well-established bank in the U.S. was in the midst of its multiyear cloud migration and was not pleased with the high price of Splunk Cloud, especially given the performance challenges they experienced with on-prem Splunk over the years.

The bank's use cases centered around monitoring its IT operations banking application. Their goal was to centralize monitoring between cloud and on-premises data sources, since they were not initially going to be 100% cloud-based, with some applications never migrating to the cloud.

A key requirement was the ability to support the plethora of data sources—from simple to complex—that would span both environments, including: syslog, data sent via Windows Agents, MS-SQL databases, HTTP API calls, HTTP streams, Rabbit MQ, and Tibco Enterprise Service Bus.

Another essential need was the ability to scale to more than 1TB per day of ingestion volume, with the data available for instant query. The bank also was frustrated with how long it took to spin up historic data in its Splunk installation, and were eager for a faster solution.

Ease-of-use for analysts was also high on the bank's list. First, the new



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